Quality Rated
Updates & Innovations
Fall 2020
Welcome

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2020 Quality Rated/CAPS Recap

2020 Goal: ALL eligible CAPS providers must be star rated (either 1, 2, or 3 stars) by December 31, 2020 to continue to receive CAPS funding.

To manage observations, Quality Rated instituted "cohorts."

Before COVID-19 Pandemic, DECAL reached considerable success in meeting goal, QR observations are currently suspended.

Goal has been extended until at least December 31, 2021.
COVID-19 Related QR Response

• Creation of a temporary one-star option for providers in cohorts 1 and 2
  • Submitted portfolios earns at least 15 points
  • Rating is valid until December 31, 2021
  • Providers receiving temporary rating will need to select a 2021 Cohort
  • Over 168 providers have received the temporary one-star rating.
  • Quality Rated is in the process of expanding this temporary option.
82% of children receiving CAPS Scholarships are at a **Quality Rated** provider.
What’s New For 2021?
2021 Policy Changes

• New CAPS/QR Deadline: At least until December 31, 2021

• Programs with rating expiration of 2021 extended until 2022

• Continued suspension of Requests for Voluntary Reassessments in 2021

• Temporary Alternate Rating Options (TARO) for programs rating in the first half of 2021 (cohorts 1 & 2)

• Quality Rated on-site observations (Traditional) suspended until at least July 1, 2021 (cohorts 3 & 4)

• Re-training and reliability observations could resume prior to July 1, 2021 based on conditions at the time.
Temporary Alternate Rating Option (TARO)
TARO: Temporary Alternate Rating Options

Why Are We Doing This?

• TARO represents an opportunity for providers to participate in a safe initiative that will support you in raising and maintaining quality.

• TARO also represents an opportunity for providers to increase their CAPS reimbursement.

• TARO will feed into the state’s planned research and subsequent revisions of Quality Rated.
TARO: Temporary Alternate Rating Options

**What is it?**

- A process for awarding ratings while live observations are on hold.
- This process will allow providers the choice to achieve a one- or two-star rating that will be valid for one year.
- 2 options: **Portfolio Only** or **Portfolio + Quality Rated Virtual Process (QRVP)**.
- During this Fall, the process is for **initial** ratings.
- Becomes the system to rate programs in 2021 Cohorts 1 & 2
TARO at a Glance

Option A: Portfolio Only

This process was successfully piloted Summer 2020

• Provider submits portfolio
• Portfolio scores a minimum of 15 points
• 1-star rating awarded for 1 year
TARO at a Glance

Option B: Portfolio + QRVP

• Provider submits portfolio and completes the Quality Rated Virtual Process (QRVP).

• QRVP is 12 weeks of collaborative and guided continuous quality improvement activities that earn process quality points.

• Can achieve a 1- or 2-star rating through a combination of points from the portfolio and QRVP.

Pilot - Fall 2020.
Quality Rated Virtual Process (QRVP)

• Completion of 4 out of 5 Topic Assignments
  • Collaboration with a CCR&R TA and a Quality Rated Improvement Guide (QRIG)

How it Works

- Complete Assignments from 3 Mandatory Topics
- Schedules & Transitions
- Nurturing Relationships
- Impactful Interactions

- Complete Assignments from 1 of 2 Choice Topics
- Intentional Teaching
- Interest Centers & Room Arrangement
### 4 Topic Assignments – 12 Collaborative Weeks

<table>
<thead>
<tr>
<th><strong>Prerequisite Assignment</strong></th>
<th>Foundational knowledge of the topic – completion required no points earned</th>
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<tbody>
<tr>
<td>• Topic Introduction Required Webinar Viewing and Readings</td>
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<tr>
<td>• Continuous Quality Improvement (CQI) Guided Discussion with TA</td>
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<thead>
<tr>
<th><strong>Required Assignment</strong></th>
<th>Application-based tasks related to topic – earn points</th>
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<tbody>
<tr>
<td>• Task 1. CQI Guided Discussion Summary Report</td>
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<tr>
<td>• Task 2. Topic Webinar Quiz</td>
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<td>• Task 3. Demonstrated Quality Practices – video clips or photographic evidence</td>
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<td>• Task 4. What We Do Activity – in-depth quality improvement evidence of practice</td>
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<tr>
<th><strong>Optional Assignment</strong></th>
<th>Training task that stretches understanding – earn points</th>
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<tbody>
<tr>
<td>• DECAL training hours (Olli)</td>
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<tr>
<td>• Self-evaluation inventory tool</td>
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Fall 2020 Pilot and Timeline
FAll Pilot and Timeline

Condensed version of the QRVP

- 8-week scripted process to work through the 4 topic assignments.
- Limited to 40 programs, 5 child care centers from each of the 6 R&R regions, and 10 family child care learning homes statewide.
- Hold harmless.

What we hope to learn:

- How well the QRVP works for providers, CCR&R TA, and QR staff.
- If the assignments are appropriate, achievable, and meaningful.
- What if any changes are needed to take QRVP to scale in 2021.
- Inform future QR system revision
  - Inclusion of a virtual component
  - Explore remote program quality monitoring between ratings.
<table>
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<th>Option A: Portfolio Only</th>
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<tr>
<td>• 2020 Cohorts 1 &amp; 2 providers who did not request temporary rating but earned 15 portfolio points.</td>
</tr>
<tr>
<td>• Providers in 2020 Cohorts 3 &amp; 4.</td>
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No limit to the number of eligible providers who can participate during Fall 2020 pilot period. Expanded to 2021 Cohorts 1 & 2 slots.

<table>
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<tr>
<th>Option B: Portfolio + QRVP</th>
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<tbody>
<tr>
<td>• 2020 Cohorts 1 &amp; 2 providers who received a temporary 1-star rating Summer 2020.</td>
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<tr>
<td>• 2020 Cohorts 1 &amp; 2 providers who did not request temporary rating but earned 15 portfolio points.</td>
</tr>
<tr>
<td>• Providers in 2020 Cohorts 3 &amp; 4.</td>
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Limited to 40 providers during Fall 2020 pilot period. Expanded to 2021 Cohorts 1 & 2 slots.
Fall 2020 Pilot Timeline

**September 30**
Eligible providers receive survey and select Option A or Option B for Fall participation.

**October 13**
Survey closes.
Portfolio submission window opens for Option A group.

**October 20**
Option B: QRVP group selected and notified.

**October 30**
QRVP Pilot begins.
Portfolio submission window opens for Option B group.

**November 30**
Portfolio submission window for group A closes.

**December 31**
Option B: QRVP Pilot ends and portfolio submission window for group B closes.
A Moment with CAPS
Shawnell Johnson - Family Support Director
Additional Quality Rated Updates
<table>
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<th>2021 Cohort</th>
<th>Portfolio Submission Window</th>
<th>Observation Process &amp; Window</th>
<th>Rating Announcement Window</th>
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<tr>
<td>Cohort 1 TARO</td>
<td>January 4 – 29, 2021</td>
<td>Option B - QRVP February 1 – April 30, 2021</td>
<td>May 2021</td>
</tr>
<tr>
<td>Cohort 2 TARO</td>
<td>March 1 – 31, 2021</td>
<td>Option B - QRVP April 1 – June 30, 2021</td>
<td>July 2021</td>
</tr>
<tr>
<td>Cohort 3 Traditional</td>
<td>May 3 – 31, 2021</td>
<td>On-site Observation July 1 – September 30, 2021</td>
<td>August – October 2021</td>
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Targeted Release November 10
How You Get a 2021 Cohort

- Unrated providers in 2020 Cohorts 1-4 who are not part of the Fall 2020 TARO Pilot will be automatically switched to a 2021 Cohort when they launch on November 10. Two-week opportunity to change the switched cohort:
  - Unrated 2020 Cohort 1 & 2 > Cohort 1/2021 (TARO Option A or B)
  - Unrated 2020 Cohort 3 > Cohort 2/2021 (TARO Option A or B)
  - Unrated 2020 Cohort 4 > Cohort 3/2021

- Providers due for required reassessments in 2020 (extended to 2021), and those who received a temporary 1-star rating (May-July 2020), will select a 2021 Cohort after the 2-week selection period for those who were automatically switched.

- Providers that are participating in the Fall 2020 TARO Pilot will select a 2021 slot if they do not earn a temporary rating - they will not be 0-rated.
Update on the 2020 Bonus Payments

- Signing bonuses are currently being paid.
- Rating incentive payments include a program bonus, director bonus, and teacher bonuses – based on 2020 cohort selected.
- Partnering with Communities 4 Children (C4C), website for programs to create their account will be launched October 9th.
Next Steps For You

• Consider participating in the TARO Fall 2020 Pilot.

• Respond to the Pilot Survey.
  o Option A - Portfolio Only, or
  o Option B - Portfolio + Quality Rated Virtual Process (QRVP).

• View a recording of this webinar on the DECAL website Quality Rated page.

• Make plans to select the 2021 Cohort of your choice if you do not participate in the TARO Fall Pilot.
  • Remember Cohorts 1 & 2 will be TARO cohorts.

• Be on the lookout for more information coming soon if you are eligible for a 2020 Rating Incentive payment.