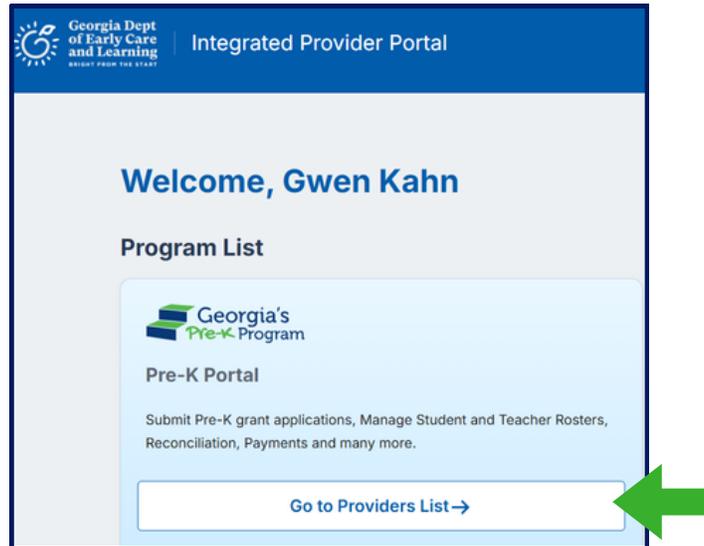


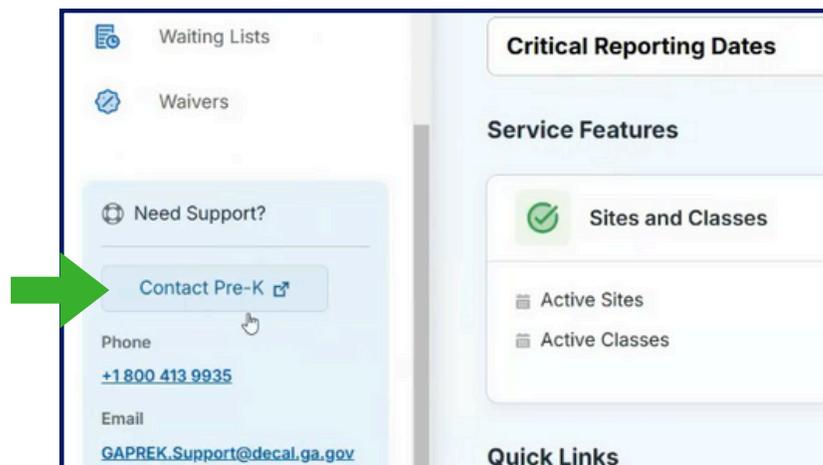
## How to Review Help Ticket Information

### 1. Select 'Go to Providers List'

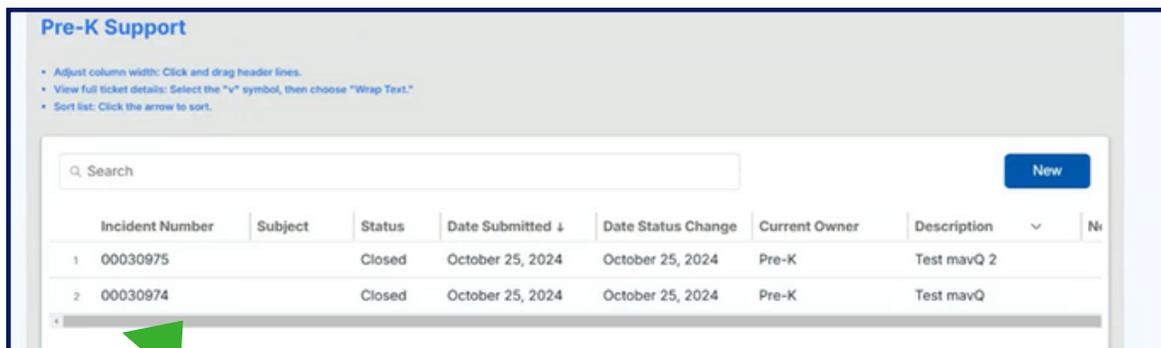


### 2. From the Providers List, select 'Go to Dashboard' for the Location.

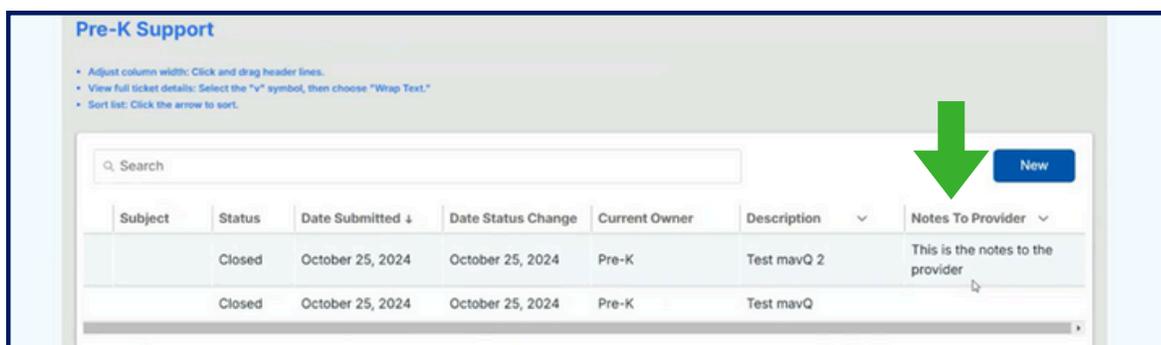
### 3. Using the navigation panel on the left side of the screen, select 'Contact Pre-K' under 'Need Support?'



## 4. Scroll to the right to see the Notes for Provider



## 5. Click on Notes for Provider to access notes about the ticket.



## What if I still have questions?

If you have additional questions, please contact your Georgia's Pre-K Specialist or [GAPREK.support@decal.ga.gov](mailto:GAPREK.support@decal.ga.gov).