

The G.B.I. is currently working with a new fingerprint provider, FieldPrint Inc., for state background checks including DECAL background checks for childcare. FieldPrint will replace the current fingerprint provider, Gemalto for all fingerprinting as of midnight 4/29/2023.

We are recommending that if you have any employees whose letter will expire before April 25, 2023, you send them to fingerprint as soon as possible. Below is a timeline for the change:

#### GEMALTO

1. 04/21/2023 Friday– Last day for GEMALTO hard copy fingerprint card processing (for applicants whose fingerprints were rejected as unreadable)
2. 04/25/2023 Tuesday 5:00pm– Last day for GEMALTO registration. After this time, no background check applications may be registered for fingerprinting with Gemalto.
3. 04/28/2023 Friday 7:00pm- Last day for GEMALTO finger printing. All Gemalto locations will stop fingerprinting at this time.

#### FieldPrint

04/29/2023 Saturday 9:00am – Start FieldPrint registration. Beginning at this time applications may be registered with FieldPrint for fingerprint appointments. For applications that were already registered with Gemalto, but the applicants have not yet fingerprinted, the applicant will receive an email with a link allowing them to register the application with FieldPrint; Directors should advise the applicant to check their email and follow the instructions to register with FieldPrint for a fingerprint appointment.

Please visit [decal.ga.gov](https://decal.ga.gov) on or after April 29, 2023, click on the Criminal Records Check page and look at the bottom of the page under the documents tab for livescan fingerprint instructions. Instructions for FieldPrint registration will also be available on the videos tab in that same location.

For questions, please contact [CRC@decal.ga.gov](mailto:CRC@decal.ga.gov) or call 1 (855) 884-7444