

Upcoming Changes to the Enforcement Rules

PRESENTERS:

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Introduction





Compliance: Where we have been

- Developed to determine number of yearly visits
- Used various levels, numbers and colors
- First internal, later shared
- Determined each July 1st
- Remained in place for 1 year



Enforcement: Where we have been

Appropriate action chosen based on varying policies

Actions were not always consistent



Task Force

Formed in February 2014

Included providers, industry advocates, DECAL staff and partner state agencies

Reviewed current enforcement practices

Found that compliance and enforcement should be integrated



Overview

New compliance zones: in good standing, in support and deficient

Actions imposed when the same rules are violated or an injury or incident results from a rule violation

License is a contract that must be restored when it is out of balance



Implementation is July 1, 2016 using visit history effective July 1, 2015 (effective July 1, 2015)

Compliance and enforcement look at a rolling 12 months of visit history (rolling)



 Compliance and enforcement are determined at each visit based on adherence with rules over the last 12 months and not a projection of future performance (looks back instead of projecting ahead)

Standardized while taking into account individual circumstances (systematic and fair)

 It includes a progressive continuum of actions while applies the appropriate action(s) for the circumstances (continuum)

Actions are imposed when the same rule(s) continue to be violated or any violation leads to a serious incident or injury (performance driven)

It allows for an additional level of support to benefit programs who might have previously been designated as non-compliant (additional levels)



Compliance & Enforcement Chart

| Ţ | | VIOLATION HISTORY LEVEL | | | |
|-------------|--|-------------------------|------------------|-------------------|-------------------|
| V I O | Incident results in or could result in: | I O Points | II 1-3 Points | III 4-9 Points | IV 10 + Points |
| L A T | D • Extreme Harm • Imminent Danger | I3-C | | | |
| I O N | C • High Harm | I1-I2 | 11-I3 | 12-C | I3-C |
| C L | B • Medium Harm | N/A** ^{B1} | P2-P3 | I1-I2 | 12-C |
| A S S | A • Low Harm | P1-P2 | P1-P3 | P2-P3 | I1-I2 |



| Rule Violation Class | | |
|--|-------------|--|
| Four (4) classes of rule violations have | V I O | Incident results in or could result in: |
| been identified: | L A | D • Extreme Harm |
| Class A- Low Harm | T I | Imminent Danger C |
| Class B- Medium Harm | O N | • High Harm B |
| Class C- High Harm | C L A | Medium Harm |
| Class D- Extreme Harm | S S | A • Low Harm |



Violation History Level

Four (4) violation history levels have been defined:

| | VIOLATION | HISTORY LEVEL | |
|----------|------------|---------------|-------------|
| I | II | III | IV |
| O Points | 1-3 Points | 4-9 Points | 10 + Points |

Points are added together for:

1) The number of times the same rule(s) was cited during past 12 months

2) The severity of the repeated rule citations

3) High or Extreme rule violations on current visit and a visit within past 12 months



Types of Enforcement Actions

| ENFORCEMI | ENT CATEGORIES, LEVELS, AND ACT | IONS |
|-------------------------|--|--|
| PREVENTION CATEGORY (P) | INTERMEDIATE CATEGORY (I) (Includes Prevention Actions) | CLOSURE CATEGORY (C) (Includes Prevention Actions) |
| Prevention Level 1 (P1) | Intermediate Level 1 (I1) | Suspension of License (More than 1 week) |
| Technical Assistance | Fine | Revocation of License |
| Prevention Level 2 (P2) | Intermediate Level 2 (I2) | Emergency Closure |
| Citation | Per Rule Fine | (Imminent Harm) |
| Prevention Level 3 (P3) | Per Day Fine | 1 |
| Formal Notice Letter | Intermediate Level 3 (I3) | 1 |
| Office Conference | Fine and Restriction | 1 |
| | Restricted License | 1 |
| | Restricted License & Per Rule/Per Day Fine | |
| | Emergency Monitor & Per Rule/Per Day Fine | |
| | Short-term Suspension (Less than 1 week) | |



New Enforcement Rules

Reflect the new chart

Address circumstances outside the chart

Simplify current rules

Maintain the same rights for providers



Highlights

Consider the extent, gravity, severity, duration and reoccurrence of rule violations

 Issue denials, public reprimands, suspensions, revocations, fines, late fees, restrictions, injunctions, inspection warrants, and emergency orders



Actions Outside the Chart- Denials

- Applications of previously revoked licensees
- Flagrant operation of an unlicensed facility
- Failure to pay license fee
- Making false statements
- Refusal to provide information
- Refusal to allow access

Intentional violation of criminal records checks rules



Actions Outside the Chart- Revocations

- A multi-year pattern of not correcting rule violations
- A non-correctable abuse or deficiency
- Failure to pay license fee in a timely manner
- Intentional violation of criminal records checks rules
- Failure to pay enforcement fine in a timely manner
- Failure to provide information
- Refusal to allow access



Actions Inside the Chart

| | | VIOLATION HISTORY LEVEL | | | |
|-------------|---|-------------------------|------------------|-------------------|-------------------|
| V I O | Incident results in or could result in: | I O Points | II 1-3 Points | III 4-9 Points | IV 10 + Points |
| L A T | D Extreme Harm Imminent Danger | D | | [3-C | |
| I O N | C • High Harm | I1-I2 | 11-I3 | I2-C | I3-C |
| C L | B • Medium Harm | N/A** ^{B1} | P2-P3 | I1-I2 | I2-С в4 |
| A S S | A • Low Harm | P1-P2 | P1-P3 | P2-P3 | 11-12 |

Actions Inside the Chart

| PREVENTION CATEGORY (P) | INTERMEDIATE CATEGORY (I) (Includes Prevention Actions) | CLOSURE CATEGORY (C) (Includes Prevention Actions) | |
|-------------------------|--|--|--|
| Prevention Level 1 (P1) | Intermediate Level 1 (I1) | Suspension of License (More than 1 week) | |
| Technical Assistance | Fine | Revocation of License | |
| Prevention Level 2 (P2) | Intermediate Level 2 (I2) | Emergency Closure | |
| Citation | Per Rule Fine | (Imminent Harm) | |
| Prevention Level 3 (P3) | Per Day Fine | | |
| Formal Notice Letter | Intermediate Level 3 (I3) | | |
| Office Conference | Fine and Restriction | | |
| | Restricted License | | |
| | Restricted License & Per Rule/Per Day | 7 | |
| | Fine | | |
| | Emergency Monitor & Per Rule/Per Day | 7 | |
| | Fine | | |
| | Short-term Suspension (Less than 1 | 7 | |
| | week) | | |

Notes about the Chart

Additional information available on website and via e-mail

Consideration of mitigating and aggravating factors



Licensee Rights and Responsibilities

- Right to appeal within 10 days
- Right to a hearing
- Right to disagree
- Enforcement fine payment due within 30 days



Take Aways

Our new system will be predictable and consistent

From testing, we have concluded that the new system will mirror the old

You will receive continued support from consultants including teaching you about the chart

This system was built to address your concerns about consistency and fairness







