

**Bright from the Start: Georgia Department of Early Care and Learning
2009-2010 Child Care Resource and Referral
Request for Proposals**

RFP Questions & Answers #4
March 24, 2009

- 1. What is the projected turn-around time for cost reimbursement once the CCR&R has submitted required reimbursement documentation to Bright from the Start?** (*RFP Reference - General Proposal Guidelines and Notices, #15, pg. 7*)

Answer: Typically, grantees receive reimbursement no later than 30 days after the accurate and complete reports are received at Bright from the Start. Funds are electronically deposited into the grantee's account.

- 2. In the event that the Selection Committee chooses a Proposer and the Proposer withdraws or contract negotiations fail, would the second highest Proposer be awarded the contract?** (*RFP Reference - Proposal Selections Committee Process, pg. 25*)

Answer: The role of the Selection Committee is to score proposals and recommend potential awardees to Bright from the Start. Bright from the Start makes the final decision as to which organization or entity will be selected for contract award. Due to the various factors that Bright from the Start must take into consideration when determining the contract awardees, there is no guarantee that the second highest Proposer will be awarded the contract.

- 3. The last measurable goal on page #14 states "Technical Assistance must be provided to a minimum number of providers in each region, as specified in the table below, who meet or exceed basic licensing/regulatory standards and are interested in improving quality." If a CCR&R assists three teachers in raising the quality of care in their classrooms in a CCC, does that count as three providers or one? The chart at the bottom of page 14 in the RFP specifies providers and not facilities.** (*RFP Reference - Measurable Goals (A), Technical Assistance, Activity #1, pg. 14*)

Answer: The table at the bottom of page 14 pertains to facilities (Child Care Learning Centers, Family Day Care Homes, and Group Day Care Homes), not individuals.

- 4. Will "The Art of Technical Assistance" still be required for all staff that provides technical assistance, and if so, will the cost of training be the same as the current amount?**

Answer: "The Art of Technical Assistance" will not be required.

- 5. The first measurable goal listed at the top of page 16 states "...improve inclusive practices as demonstrated by pre/post assessments using standardized instrument." What**

standardized instruments will be used to measure achievement of this goal? (*RFP Reference - Measurable Goals (A), Technical Assistance, Activity #3, pg. 16*)

Answer: Bright from the Start is still in the process of identifying the specific instrument or instruments that will be used to measure achievement of this goal. Successful Applicants will be notified once a final decision has been made.

The CCR&R Inclusion Coordinator in partnership with Bright from the Start will develop and implement an inclusion “Start-up Plan” that will address all inclusion deliverables. Refer to “*Description of Community-Based Child Care Resource and Referral Services, #1, Inclusion, pg. 11*” for additional information.

- 6. How often will feedback on accuracy be provided by the statewide referral center and how will this information be disseminated? What criteria will be used to measure the accuracy rate?** (*RFP Reference - Measurable Goals (B), Consumer Education and Outreach, Activity #1, pg. 17 and Activity #3, pg. 18*)

Answer: Every two months, the statewide call center Contractor will provide each CCR&R region with listings of all child care programs. CCR&Rs will be responsible for identifying discrepancies and providing the statewide contractor with accurate information. The statewide contractor will work with the CCR&Rs to develop communication procedures for sharing provider information.

The accuracy rate will be measured based on the applicable standardized data fields for the supply of child care and school age care options as identified in the National Data Set for Early Learning and School Age Programs by NACCRRA.

- 7. Will there be a statewide tool provided or developed to measure parent satisfaction?** (*RFP Reference - Measurable Goals (B), Consumer Education and Outreach, Activity #4, pg. 18*)

Answer: Bright from the Start will develop a parent satisfaction survey tool.

- 8. Will there be a consolidation of equipment and materials among the former CCR&R contract holders and the new region awardees? Should this be taken into account in the transition plan/budget submitted in the proposal in regard to equipment needs and moving expenses or will this be separate from the RFP process?**

Answer: The consolidation of equipment and materials will be handled separately from this RFP process. Specific guidance will be forthcoming.