

GAPREK

Reset Password

Quick Reference Guide (QRG)

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PURPOSE

The Reset Password Quick Reference Guide (QRG) is designed to assist the Pre-K Providers with step-by-step instructions for resetting their password in the GAPREK Portal.

USER ROLES

User Roles	Responsibilities
Primary Authorized User/ Project Director/ Site Director/ Financial Management User/ Data Management User	 Resetting the Password

INTRODUCTION

The Forgot Password feature in the GAPREK Portal allows you to quickly and securely reset your account password if you have forgotten your password or suspect a security issue.

RESETTING YOUR PASSWORD

To reset your password, perform the following steps:

1. On the Login page, click the Forgot Password button.

Note: Please use Edge (chromium), Chrome, Firefox, or Safari browsers only. We recommend using Chrome. Safari is the only supported browser on mobile.



The Forgot Password page will be displayed.



2. Enter your registered **Email Address** in the designated textbox, then click the **Confirm** button.



*A link to reset your password will be sent to your email address.

Additionally, you will also see a confirmation message with the same information in the **Account Verification Status** section of the Forgot Password page to ensure you are aware of the next steps.





Note: If the entered Email Address does not match the registered email, you will see an error message as shown in the screenshot below.



3. To reset the password, open the email and click the **link** in the Email body.

[External Message] Sandbox: Your new Child Care a Password (External) > Inbox ×	and Parent Services		¢	Ø
GA DECAL no-reply@decal.ga.gov <u>via</u> salesforce.com to me ▼	10:25 AM (2 minutes ago)	☆	٢	:
Your password has been reset for Child Care and Parent Services Provider Portal. Please go to	GolNfiwl187lcHtoPfwAS9pO2U	.9ep03	MM2fix	i
qCK1Js3GFXrBvQtMvkuPa7Sw4r7r6CFGy_UakNz7x15Hp_kvf6a39XfeTzgfJRxFUTLrkOcXQG.aGfEQbKxDeuZSwS 1NWd20BSZLBpSIEJo9iHI.0Fxv3PGXX1bXiwJh4RWSQ_wx4kM29_E0FepZQX7wqb5kdHbaKIVf.hln_NMA_BSG.uk%3D				
Your username is <u>thomas.joseph@mtxb2b.com</u> .gadecal Thank you, Child Care and Parent Services				

The Georgia DECAL **Change Password** page will be displayed, allowing you to create a password.



Note: Please do not revisit the recover password link in the email to access the portal after updating your password, as it will require you to reset your password every time. Use the URL: <u>providers.decal.ga.gov</u> for logging in.

- 4. Enter your password in the New Password and Re-Enter Password text boxes.
- 5. Click the **Change Password** button.

Note: You will need to use this updated Password, along with your Username, every time you log in to the portal in the future.



You are now logged into the Integrated Provider Portal. On the Welcome page, the programs you have enrolled in (in this case, Pre-K) will be displayed as tiles under the Program List.



This concludes the GAPREK Resetting your Password Quick Reference Guide.