Orientation Webinar: CAPS/QR Probationary Status



December 16, 2021





Orientation Purpose

- Explore your rating pathway options
- Learn about Benchmarks of Progress (BoP)
- Understand how the BoP will be used by QR and CAPS
- Learn how the benchmarks will be monitored and reported
- Find out more about the initial program consultation session and what to expect next
- Learn how to select your rating pathway after this webinar



Exploring Rating Pathways

Expedited Route to Rating

Traditional Route to Rating



Expedited Route to Rating

 Rating pathway designed for programs that want the opportunity to quickly receive a temporary star rating in the first half of 2022.



Submit portfolio to earn structural quality points



Portfolio scores a minimum of 15 points



1-star temporary rating awarded for 1 year



Increase in Tier Reimbursement if rated 1-Star 15% to 25%

- Programs have up to 6
 months to complete the 5
 Standards in the portfolio,
 along with any other
 assigned benchmarks.
- Rerate in 2023, will select a 2023 cohort November 2023

Traditional Route to Rating

• Rating pathway for programs who want the opportunity to earn up to a 3-Star Rating that is valid for three (3) years.





1, 2-, or 3-star rating awarded for 3 years



Increase in Tier Reimbursement, 25%, 35%, or 55% (based on rating)



Understanding the Benchmarks of Progress (BoP)

- Determined by rating pathway selected
- 5 Categories or sets of benchmarks
- Customized to individual program needs



Enrollment Benchmarks* (Required)

- Enrollment benchmarks include those required tasks that must be completed to be successfully enrolled in the probationary status.
- All programs are required to meet the 5 benchmarks.



SIGNED (MOU)



COMMUNICATIONS
PREFERENCES
FORM



REFLECT AND RISE FORM



VIEW
ORIENTATION
WEBINAR



SELECT RATING ROUTE



^{*} Formerly called Administrative Benchmarks

Communication Benchmarks (Required)

- Consultation With QR Quality Assurance Team
 - Initial consultation session development and review of BoP Plan
 - Progression check-point feedback consultation sessions
 - Follow-up staffing consultation sessions if benchmarks are not being met
 - Exit plan consultation session to manage the final rating process





Portfolio Standards Benchmarks (Required)

 All programs are required to complete all 5 standards in order to submit the portfolio – regardless of rating pathway selected.

Standard 1 – Director and Teacher Qualifications and Georgia Professional Development System Verification

Standard 2 — Child Health, Nutrition, and Physical Activity

Standard 3 — Family Engagement

Standard 4 - Intentional Teaching Practices Standard 5 - Teacher:
Student Ratio
Requirements



Practical Benchmarks (Customizable)

- Available only for those selecting the Traditional Rating Pathway and plan to rate with an on-site live ERS Observation.
- The number and type of possible benchmarks selected will vary by program needs, they are not all required.



Practical learning objectives - written assignments with feedback



Practical ERS topics - learning webinars and quizzes



Classroom
practices - video
clips or
photographic
evidence with
feedback



On-site microobservations -Swivl spot check live teaching with feedback



Hold harmless observation - receive feedback with option to use scores for a rating

Professional Learning Benchmarks



QR Orientation – online training offered through OLLI (Req. for both pathways)



Intro to ERS – online training offered through OLLI (Req. for both pathways)

 Available to programs in either rating pathway (expedited or traditional).



Big Three – online training offered through OLLI (Req. for Traditional pathway)



Seeds trainings with content related to ERS concepts – online training (OLLI)



Learning cohort group meetings – led by QR staff

 One or more Professional Learning benchmark may be utilized based on program need.

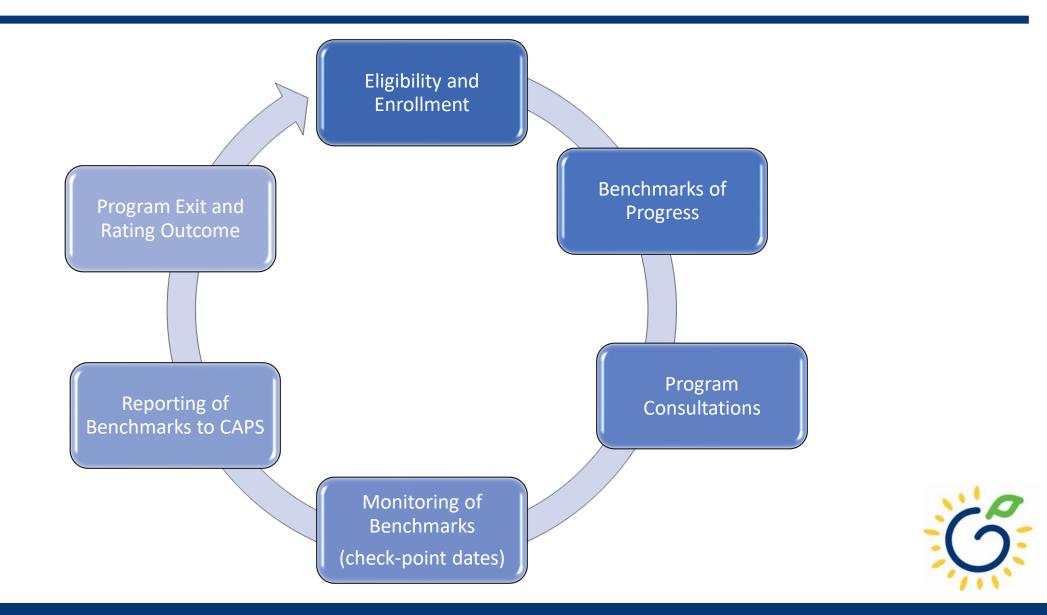


How Benchmarks are used by QR and CAPS

- Case management approach
- Provide accountability with support
- Improve communication and collaboration
- Ensure continuity of CAPS Scholarships



Case Management for Program Improvement



Accountability with Support

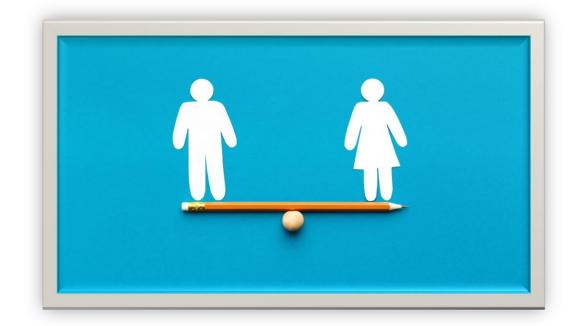
 Benchmarks of progress provide for a level of accountability combined with support for probationary providers

Provider Benefits of Probationary Status

Issuance of CAPS Scholarships

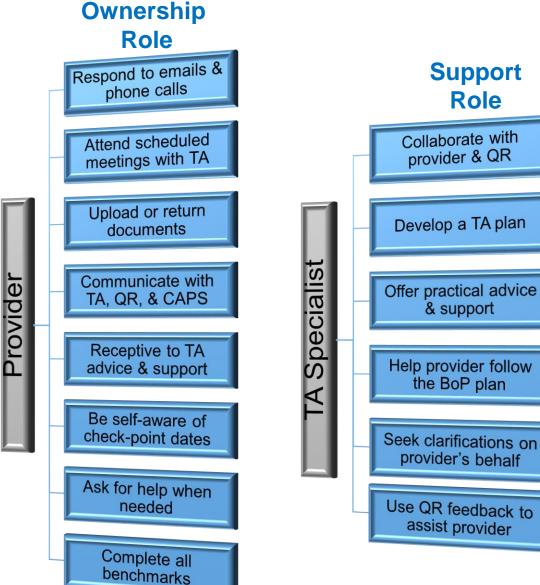
15% Tier
Reimbursement

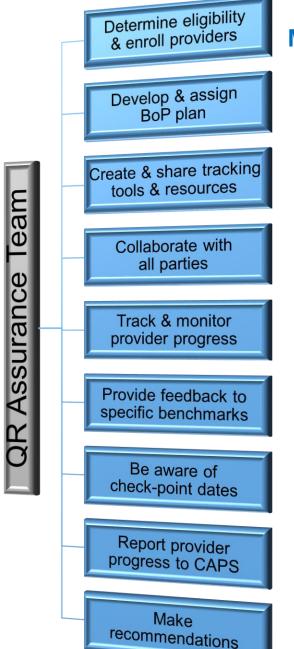
Specialized support





Role Responsibility



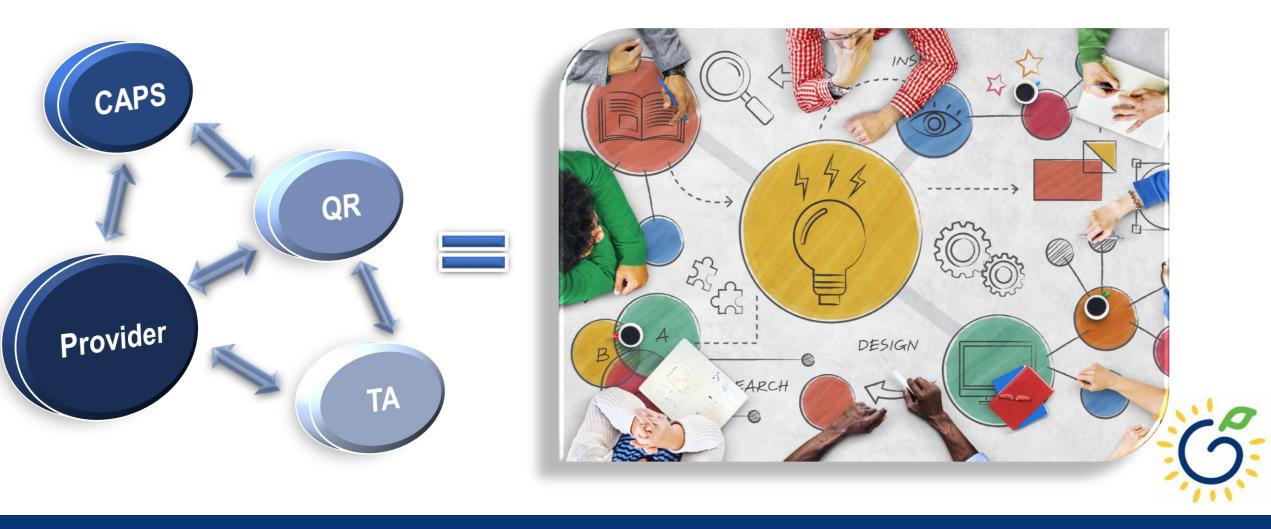


Monitoring Role

> **Enforcement** Role Determine provider eligibility APS Collaborate with QR and providers Make CAPS dismissal decisions

Improve Communication and Collaboration

Communication and collaboration are the key factors in your success



Ensure Continuity of CAPS Scholarships

 Benchmarks of progress allow for the issuance and renewal of scholarships

Continuity of care to families is of primary importance

Stay on track, know your goals and reach them Adequate progress allows the continuance of Scholarships





- Benchmark check-points
- Measurement of progress
- Reporting progress to CAPS



Monitoring Benchmarks



Benchmarks of Progress check-point documentation



Predetermined check-point date agreed at the initial consultation



QR staff monitor program progress toward benchmark completion at each checkpoint



Monitoring can result in continuation of the BoP or a modification of the BoP



What to Expect Next

- Select rating pathway
- Benchmarks of progress will be developed
- Initial consultation to review BoP plan



Timeline For Next Steps – December 31, 2021

- Select your rating pathway when the survey link is sent to you
 - Between now and December 31, elect which rating pathway you would like to pursue in 2022, your TA may be helpful in helping you decide.
 - Things to consider in choosing your rating pathway:
 - How much time do I have to spend on achieving a rating in 2022, am I committed to making changes to improve my program?
 - How quickly do I want to achieve a rating in 2022?
 - Can I risk earning enough points if I choose the expedited pathway?*
 - Do I want the opportunity to rate higher than a 1-Star in 2022?
 - Do I want my rating to last longer than 1 year?
 - Do I think I will have stable staffing in my program in 2022?



^{*} Programs cannot receive a second year of probation to continue being eligible for CAPS Scholarships

Timeline For Next Steps – December 31, 2021





All Enrollment Benchmarks must be complete



QR will make the first progress report to CAPS



Timeline For Next Steps – January 2022

Development and review of Benchmarks of Progress Plan



QR Quality Assurance staff will create the BoP documentation for your review.



QR Quality Assurance staff will identify and coordinate appropriate supports and the personnel who can provide them in addition to your regular TA consultant.



Initial consultation session to review the requirements and expectations of each benchmark and determine check-point dates.



BoP plan shared with CCR&R TA, if you have one.



Begin working on benchmarks.



How to Select Your Rating Pathway

- Email invite from surveymonkey to select your rating pathway
- Must be completed by December 31, 2021
- Congratulations you just completed the last of the Enrollment Benchmarks!



