

DECAL KOALA PLAN OF IMPROVEMENT MANAGEMENT

November 19, 2019



**Georgia Dept
of Early Care
and Learning**

BRIGHT FROM THE START

DECAL KOALA UPDATE

Beginning December 1, 2019,
licensed programs may submit Formal Plan of
Improvements (POIs) in DECAL KOALA.

Plan of Improvement (POI)

Written plan prepared by the authorized agent of the program submitted to and approved by the Department which states the procedure(s), method(s) and time frame(s) that will be used to correct the area(s) of non-compliance with the rules.

POI

A Formal Plan of Improvement Notice (POI Notice) is given when there are serious, extensive or continued noncompliance with rules and regulations at the visit.

POI CORRECTION DEADLINES

Risk level and ability to correct

- Same day
- 5 days
- 10 days
- 30 days

DECAL KOALA



Click on Manage POI Notices

A Day Care Program for POI Training

CCLC-36648

Facility Address

123 Day Care Lane
Garden City GA 31408
County: Chatham

Mailing Address

123 Day Care Lane
Garden City, GA 31408



[Click here to learn more](#) →

Contact Information

Director/Admin Name:
Millie Mosley

Website:

Facility Phone:
(111) 222-3333

Facility Fax:

Owner Information

Owner Name:
Testing Owner Name

Contact Name:

Email:

Phone:

Manage POI Notices



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- Home
- Facility Update
- License Fee
- Enforcement Actions
- Manage POI Notices
- License Certificate
- Background Check
- Required Reporting
- Emails

Plan Of Improvement Notices

A Day Care Program for POI Training

CCLC-36648 ▾

Bright from the Start: Georgia Department of Early Care and Learning issues a Plan of Improvement to licensed Child Care Learning Centers and Family Child Care Learning Homes when serious and repeat violations rules and regulations were noted during a visit to the program. The consultant documented the violations on a report and discussed the findings with you. If you have questions about this online process please contact your consultant or call the CCS Intake number 404-656-5562.

	POI status	Consultant Name	Visit or Closure Date	Formal POI Notice Issued Date	POI Submission Due Date	POI Response Date	Visit Type	
	Pending	Haley Carwile	04/25/2019	05/09/2019	05/23/2019		Licensing Study	
	Pending	Haley Carwile	04/25/2019	05/09/2019	05/23/2019		Complaint Closure	

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[Legal Notice](#)

[Resources](#)

Visit Record



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Visit Information

Date/time of visit:
4/25/2019

Type of visit:
Licensing Study

Assigned Consultant:
Haley Carwile

POI Information

Notice Issued Date:
5/9/2019

Submitted Date:

Status:
Pending

Due Date:
5/23/2019

Response Date:

Mail Type:

Licensed providers should upload their Plan of Improvement (POI) through DECAL KOALA. Examples of documents that may be uploaded include how the citation(s) will be corrected, the date the citation(s) will be corrected and photos of the corrected violations, if applicable. The program should include the steps they will take to ensure the violation(s) do not occur again. Once uploaded and submitted through DECAL KOALA, the Bright from the Start consultant will review and determine if the POI is acceptable.

Select Upload Document (**Green Button**)

Upload Documents

No Data Found.

[Upload Document](#)

[Submit](#) [Cancel](#)

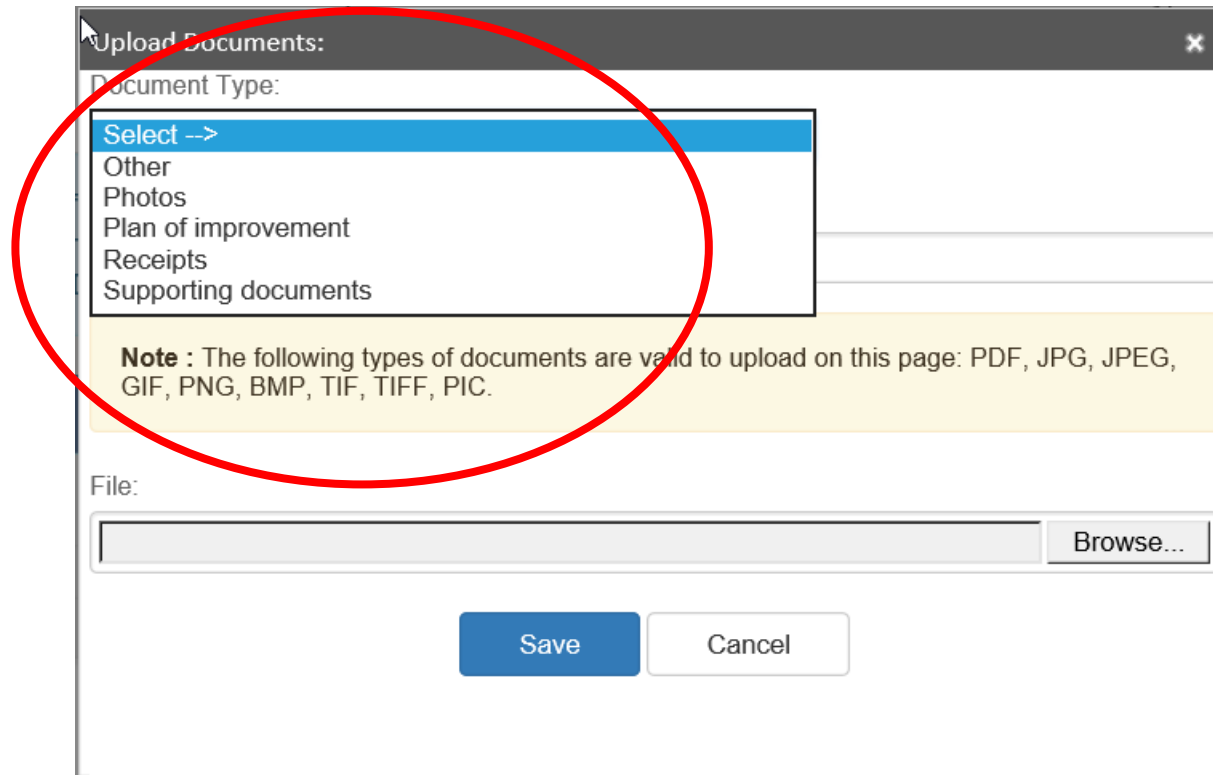
[Frequently Asked Questions](#) [Legal Notice](#) [Resources](#)

How to upload documents

- Click on the **green** Upload button
- Click on the down arrow to see the list of document types
- Select a document type
- Click on Choose File
- Select a document or photo from your computer
- Click Open
- Then click the **green** Upload button.

The same process can be followed to upload multiple documents.

Select Upload Document Type



Upload Documents: [X]

Document Type:

- Select -->
- Other
- Photos
- Plan of improvement
- Receipts
- Supporting documents

Note : The following types of documents are valid to upload on this page: PDF, JPG, JPEG, GIF, PNG, BMP, TIF, TIFF, PIC.

File: Browse...

Save Cancel

Submission of POI



Once the document(s) have been uploaded, hit the save button (**blue button**) for the documents to be saved.

After the document(s) have been uploaded and saved, select the **blue** submit button and the submitted date will be populated.

Submission Button (Blue Button)

Upload Documents

Upload Document

	Document Type	Description	Received Date	Uploaded By	
	Plan of improvement (upload)		10/25/2019	Millie Mosley	

Submit Cancel

Review of Submitted POI

- Consultant reviews the POI Correction response
- The consultant will choose POI status -
 - **Accepted**
 - **Accepted with Conditions**
 - **Not accepted**
- Response date populates in DECAL Koala.

Sample Email

• <DecalKoalaTest@decal.ga.gov>

Sent: Tuesday, November 5, 2019 10:43 AM

To: [REDACTED] >

Subject: Plan of Improvement Submitted for FR-[REDACTED]

-
- Your written plan of improvement for rule violations cited at a Monitoring Visit on 9/26/2019 for FR-[REDACTED] located at [REDACTED], Marietta, GA, 30068 has been received. The plan of improvement will be reviewed and you will be notified by email when the review has been completed.

A follow - up visit will be conducted to determine whether successful corrective action has been taken. Bright from the Start may initiate further action due to these rule violations and any future rule violations.

POI STATUS & RESPONSE DATE

POI Information

Notice Issued Date:

5/9/2019

Submitted Date:

5/23/2019

Status:

Accepted

Due Date:

5/23/2019

Response Date:

5/25/2019

Mail Type:

Online

POI STATUS



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	Accepted	Haley Carwile	04/25/2019	05/09/2019	05/23/2019	05/25/2019	Complaint Closure	

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Questions

Contact:
Your Consultant
decalkoala@dec.al.ga.gov
404-657-5562